



## Terms of Service

Last Updated 30/11/2025

### 1. Introduction

These Terms of Service ("Terms") govern your access to and use of the easyPOS website, including all purchases, downloads, licenses, and configuration services offered for our Roblox-compatible digital products ("Products"). By logging in, using, or purchasing any Product, you agree to these Terms and our Privacy Policy (<https://easypos.lol/Privacy.pdf>).

### 2. Eligibility & Accounts

- Access requires login via Discord or Roblox OAuth.
- You are responsible for maintaining the security of linked accounts.
- We are not responsible for unauthorized access resulting from your failure to secure your accounts.

### 3. Product Access & License

- Products are listed on the Dashboard and may be downloaded immediately unless marked as pre-order.
- Purchasing a Product grants a non-exclusive, revocable license; it does not confer ownership.
- License can be revoked at any time without reason.
- Upon losing access to the service, you must delete all copies of Product files.
- Continued access to downloads depends on a valid license.

## 4. Payments

- Payments are processed securely via Stripe.
- Prices are displayed on the website.
- By purchasing, you authorize Stripe to charge your payment method.

## 5. Refund Policy

- Purchases via Stripe are eligible for refund within 90 days by contacting support at [plain@easypos.lol](mailto:plain@easypos.lol).
- Purchases via Robux or in-game currency are not eligible for refunds.
- Downloads or licensed Products are only refundable under the 90-day Stripe policy.

## 6. Chargebacks & Termination

- Attempting a chargeback results in immediate termination of all services.
- Any other payments owed will be refunded as applicable under the Stripe refund policy.
- After a chargeback, you cannot use our services again.
- We may provide Stripe with evidence of delivery or usage to defend against disputes.

## 7. Product Disclaimer, Updates, and Support

- Products are provided "as-is".
- We do not guarantee future compatibility with Roblox, Roblox Studio, or any supported game.
- Updates may be released at our discretion; we may no longer support older versions.
- Support is not guaranteed and may be discontinued at any time.
- In the event support is shut down, we cannot assist with queries regarding Products or systems.

- We are not liable for downtime or lost revenue caused by website or system outages.

## 7a. Website Shutdown / End-of-Life

- If the website is permanently taken offline, we cannot guarantee Product functionality.
- License-less versions may be provided but are not required and not our responsibility.
- No refunds are provided in such cases beyond the 90-day Stripe refund policy.
- Users must remove or cease use of Products that no longer function due to shutdown.

## 8. In-Game Product Terms

- Use in Roblox or supported games is subject to our Product Terms: <https://docs.easypos.lol/product-terms>.
- Violations may result in suspension or termination of in-game access independently of your website account.

## 9. Acceptable Use / User Responsibilities

- Users must not share, redistribute, sell, or leak Products.
- Users must not reverse engineer or decompile Products.
- Users must comply with Roblox Terms of Service.
- Users are responsible for accurate information, securing downloads, and backing up configuration files.

## 10. Website and Account Suspensions / Revocation

- Access may be suspended or terminated for: ToS violations, piracy, misuse, abuse of support staff.
- Revocation of licenses may occur with or without notice.
- Termination does not entitle you to refunds except as allowed under the Stripe 90-day refund policy.

## 11. Liability & Disclaimers

- Products are provided as-is, without guarantees.
- We are not liable for lost Robux, game assets, revenue, or data.
- We are not liable for downtime, lost access, or service outages.

## 12. Third-Party Services

- Discord, Roblox, and Stripe are third-party services.
- We are not responsible for outages, security incidents, or API changes from these providers.

## 13. Privacy Policy

- Use of our services is governed by our Privacy Policy: <https://easypos.lol/Privacy.pdf>.
- By using our services, you consent to collection, storage, and use of data as described in the Privacy Policy.

## 14. Governing Law & Jurisdiction / Severability

- These Terms are governed by the laws of England and Wales.

- Disputes are subject to the exclusive jurisdiction of the relevant courts.
- If any provision is invalid or unenforceable, the remaining provisions remain in effect.

## 15. Contact Information

For support or inquiries, contact [plain@easypos.lol](mailto:plain@easypos.lol) .