easyPOS

Privacy Policy

Last Updated 15/12/2025

At easyPOS, your privacy is important. This policy explains what information we collect, how it is used, and your rights regarding your data.

Information We Collect

When you use our services, we collect the following types of information:

1.1 User Identifiers

- Discord account information: ID, username, profile image, and verification codes (if applicable).
- Roblox account information: ID, username, avatar image, and verification codes (if applicable).

1.2 Account and Usage Data

- Account status (premium features, temporary boosts, access level).
- Permissions granted for service features (e.g., support tickets, administrative access).
- Points, credits, and other in-service rewards.
- Product ownership and purchase information.
- Product logs tracking additions/removals of items in your account.
- Association of products with Roblox games.

1.3 Login and Activity Information

- Last login timestamp.
- Early access or beta participation records.
- Download history of products from our website.

1.4 Contact Information

- Verified email address for account registration and support communications.

How We Use Your Information

We use your information to:
- Provide and operate our services.
- Verify ownership of products and manage licenses.
- Respond to support requests or inquiries.
- Track usage, points, and in-service rewards.
- Prevent fraud, abuse, and unauthorized activity.

We do not sell or share your personal identifiers (Discord, Roblox, email) to third parties outside of operational needs.

Data Storage & Security

All personal and account data is stored securely in our database.
Access to data is restricted to authorized personnel only.
We implement reasonable technical measures to protect against unauthorized access, loss, or misuse of your data.

Cloudflare

We use Cloudflare to help secure, deliver, and improve the performance of our website and services. Cloudflare acts as a content delivery network (CDN) and security provider, which may involve:
- Processing IP addresses, request metadata, and basic device/browser information to detect malicious traffic, prevent abuse, and provide DDoS protection.

- Providing firewall rules, rate limiting, and caching to improve site load times and reliability.
- Analysing technical signals to help identify abuse, fraud, or potential alternative accounts (e.g., repeated account creation or ban evasion).

Data Retention

Cloudflare typically retains technical logs, such as IP addresses and request metadata, for a short period (generally up to around 24 hours) before automatic deletion. In certain operational or security scenarios, retention may extend slightly longer (e.g., a few days) as part of Cloudflare's internal logging and threat mitigation processes. We do not internally store this Cloudflare log data, and it is automatically removed by Cloudflare according to their [policies](#).

Cloudflare processes this technical data on our behalf as a data processor and does not use it for advertising purposes. Data processed by Cloudflare is used strictly for security, performance, and reliability of our services.

User Rights

Depending on your jurisdiction, you may have the right to:
- Request access to your personal data.
- Request correction of inaccurate data.
- Request deletion of your data (except where retention is required for service functionality, fraud prevention, or legal obligations).
- Withdraw consent where applicable.

Requests can be sent to: plain@easypos.lol

Cookies & Tracking

We do not actively use third-party tracking for marketing purposes. Minimal cookies may be used for session management and service functionality.

Third-Party Services

Our platform may integrate with:
- Discord for authentication and community features.
- Roblox for product usage and game integration.
- Your use of these platforms may be subject to their respective privacy policies.

Data Retention

Account and product data is retained as long as your account is active. If your account is deleted or banned, product access and usage data may be removed.
We may retain logs for security, fraud prevention, and legal compliance.

Anonymity & Pseudonymity

We operate under an online alias and do not collect personal identifying information such as full legal name, physical address, or payment details beyond what is required by Stripe or Roblox for purchases.

Changes to This Privacy Policy

We may update this policy to reflect changes in our services, legal requirements, or operational practices.
Updated versions will be posted on https://easypos.lol/Privacy.pdf with the revised effective date.

Contact Us

For questions, concerns, or requests regarding your data, contact us at:
- Email: plain@easypos.lol